

Example of Behavioral Interview Questions

Behavioral interview questions are the most common questions asked during an interview. Once you understand what they are and how to answer them, you'll realize fielding these questions is much easier than you might expect!

Answering behavioral interview questions:

Use the STAR Technique. This method will help you prepare clear and concise responses using real-life examples.

- **Situation:** Discuss a specific event with enough detail for your interviewer to understand the circumstances. The situation could be from any relevant event, including school, volunteer experience or a previous job.
- **Task:** What was your objective at the time?
- **Action:** State what measures you took to address the situation. Make sure to detail your individual actions so your interviewer can understand your unique role.
- **Result:** What happened as an outcome of your actions? You can describe your achievements in a way that highlights your strengths as a job candidate.

Interview tips:

- ✓ Smile! It relaxes you and makes you appear welcoming.
- ✓ Make eye contact with ALL individuals in the room or on the computer.
- ✓ Dress conservatively. If you are doubting your attire, change.
- ✓ Bring relevant documents to share with the interviewers, as needed, such as copies of your resume.
- ✓ Send a thank you note or email after the interview.

Example behavioral questions you may be asked in a nursing interview:

1. Tell me about a time you worked, or had clinical, in a fast-paced setting. How do you prioritize tasks while maintaining excellent patient care?
2. Describe an instance when you had to interact with a hostile patient. How did you handle the situation?
3. Explain a time you provided effective patient or family education.
4. What approach do you take in communicating with people who do not know medical terminology?
5. Describe a time you went above and beyond your job requirements. What motivated you to put forth the extra effort?
6. Give an example of a mistake you have made. How did you handle it?
7. Tell me about a time when a patient, their family, or customer was particularly appreciative of your care.
8. Explain a time when you were particularly proud of your team, ideally a healthcare team. What was your role in this situation?
9. Tell me about a time you stepped into a leadership role.
10. Describe a time you had an uncooperative or unprofessional coworker.