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**Example of Behavioral Interview Questions**

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**Answering behavioral interview questions:**
Use the STAR Technique. This method will help you prepare clear and concise responses using real-life examples.

- **Situation:** Discuss a specific event with enough detail for your interviewer to understand the circumstances. The situation could be from any relevant event, including school, volunteer experience or a previous job.

- **Task:** What was your objective at the time?

- **Action:** State what measures you took to address the situation. Make sure to detail your individual actions so your interviewer can understand your unique role.

- **Result:** What happened as an outcome of your actions? You can describe your achievements in a way that highlights your strengths as a job candidate.

**Interview tips:**

✓ Smile! It relaxes you and makes you appear welcoming.
✓ Make eye contact with ALL individuals in the room or on the computer.
✓ Dress conservatively. If you are doubting your attire, change.
✓ Bring relevant documents to share with the interviewers, as needed, such as copies of your resume.
✓ Send a thank you note or email after the interview.

**Example behavioral questions you may be asked in a nursing interview:**

1. Tell me about a time you worked, or had clinical, in a fast-paced setting. How do you prioritize tasks while maintaining excellent patient care?
2. Describe an instance when you had to interact with a hostile patient. How did you handle the situation?
3. Explain a time you provided effective patient or family education.
4. What approach do you take in communicating with people who do not know medical terminology?
5. Describe a time you went above and beyond your job requirements. What motivated you to put forth the extra effort?
6. Give an example of a mistake you have made. How did you handle it?
7. Tell me about a time when a patient, their family, or customer was particularly appreciative of your care.
8. Explain a time when you were particularly proud of your team, ideally a healthcare team. What was your role in this situation?
9. Tell me about a time you stepped into a leadership role.
10. Describe a time you had an uncooperative or unprofessional coworker.